

# PORTFOLIO

## DAVID BRISTOW COMPUTER CONSULTING

### AREAS OF EXPERTISE

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<i>TRAINING AND TECHNICAL SUPPORT</i>	<ul style="list-style-type: none"><li>▪ Three years providing full-time training in Microsoft Office Pro, Publisher, computer maintenance, and Simply Accounting for Kootenay Career Directions, in Nelson, B.C. Training tasks included designing courses, directing other instructors, and delivering classroom training for up to 40 students at a time.</li><li>▪ Three years providing classroom training in computer maintenance for up to 30 students at a time for Community Futures Development Corporation of Central Kootenays in Nelson, B.C.</li><li>▪ Six years providing help-desk support to over 100 computer users at Pacific Insight Electronics in Nelson, B.C. Support tasks included responding to technical inquires from users, providing individual and small group training, and troubleshooting over 40 software packages.</li><li>▪ One year providing help-desk support to over 400 computer users at Forestry Canada in Victoria, B.C. Support tasks included providing classroom training for up to 60 users at a time and troubleshooting software and hardware problems.</li></ul>
<i>NETWORK SOLUTIONS</i>	<ul style="list-style-type: none"><li>▪ One year migrating and configuring servers for Kootenay businesses through Lang Business Systems.</li><li>▪ Six years administering Windows and AS400 servers for Pacific Insight Electronics. Administrative tasks included installing and configuring server applications and services, configuring users and computers, maintaining security, troubleshooting software problems, and implementing disaster recovery.</li><li>▪ One year implementing network connectivity for PC's to servers for Forestry Canada.</li><li>▪ Three years administering a network for Hudu Hydraulics &amp; Engineering.</li></ul>
<i>BACKUP SOLUTIONS</i>	<ul style="list-style-type: none"><li>▪ Six years maintaining backup systems for Pacific Insight Electronics in Nelson, B.C. Backup tasks included configuring Backup Exec, switching tapes, restoring data, and recovering a server after a complete failure.</li><li>▪ One year configuring and testing disaster recovery solutions for Kootenay businesses through Lang Business Systems. Backup tasks included configuring Backup Exec to tape, configuring NTBackup to USB hard drive, and testing the restoration of entire servers through automated system recoveries.</li><li>▪ Three years setting up and maintaining backup systems for Hudu Hydraulics and Engineering in Fruitvale, B.C.</li></ul>
<i>DATABASE PROGRAMMING</i>	<ul style="list-style-type: none"><li>▪ Six years designing and writing MS Access database programs for Pacific Insight Electronics. Examples of programs written include tracking engineer design projects, tracking employee hours and cumulating costs of projects.</li><li>▪ Two years teaching MS Access courses for Kootenay Career Directions.</li></ul>

## WORK EXPERIENCE

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<b>2008-Currently</b>	<b>David Bristow Computer Consulting</b>	Nelson, B.C.
	<ul style="list-style-type: none"><li>▪ Information Technology Consultant, self-employed</li></ul>	
<b>2007-2008</b>	<b>Lang Business Systems</b>	Nelson, B.C.
	<ul style="list-style-type: none"><li>▪ Network Analyst, part-time</li></ul>	
<b>1998-2004</b>	<b>Pacific Insight Electronics Corp.</b>	Nelson, B.C.
	<ul style="list-style-type: none"><li>▪ Information Technology Support, full-time</li></ul>	
<b>1995-1998</b>	<b>Digital Expressways Computer Consulting</b>	Nelson, B.C.
	<ul style="list-style-type: none"><li>▪ Information Technology Consultant, self-employed</li><li>▪ Clients:<ul style="list-style-type: none"><li>○ Kootenay Career Directions in Nelson, B.C.</li><li>○ Community Futures Development Corporation of Central Kootenay in Nelson, B.C.</li><li>○ Hudu Hydraulics and Engineering in Fruitvale, B.C.</li></ul></li></ul>	
<b>1994</b>	<b>Forestry Canada</b>	Victoria, B.C.
	<ul style="list-style-type: none"><li>▪ Co-op Student, one year work term</li></ul>	
<b>1993</b>	<b>Forestry Canada</b>	Prince George, B.C.
	<ul style="list-style-type: none"><li>▪ Co-op Student, four month work term</li></ul>	

## EDUCATION

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<b>1992-1995</b>	<b>Selkirk College</b>	Castlegar, B.C.
	<ul style="list-style-type: none"><li>▪ Diploma in Computer Information Systems</li><li>▪ Presidents Honor Roll (A- grade average)</li><li>▪ Significant Contribution to Student Life award</li><li>▪ Excellence in Writing award</li><li>▪ Management Accounts of B.C. bursary</li></ul>	

## VOLUNTEER

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- 2003 Selkirk College advisory committee for Computer Information Systems

## REFERENCES

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Joe Lojpur, IT Manager at Pacific Insight Electronics Phone 250-354-1155    Email <a href="mailto:jlojpur@pacificinsight.com">jlojpur@pacificinsight.com</a>
Mike Lazier, Sales Manager at Lang Business Systems Phone 250-505-3262    Email <a href="mailto:mike@langsystems.com">mike@langsystems.com</a>
Becky Young, former owner of Kootenay Career Directions Phone 250-354-2942    Email: <a href="mailto:becky.young@shaw.ca">becky.young@shaw.ca</a>
David Taylor, President of Hudu Hydraulics & Engineering Phone 250-367-7121    Email: <a href="mailto:davet@hudu-engineering.com">davet@hudu-engineering.com</a>